

How to Install and login to HikCentral 2.6.2 Client on Windows and Mobile Phones

**** Local Admin rights and a Proxy Free internet connection required to view cameras from this application ****

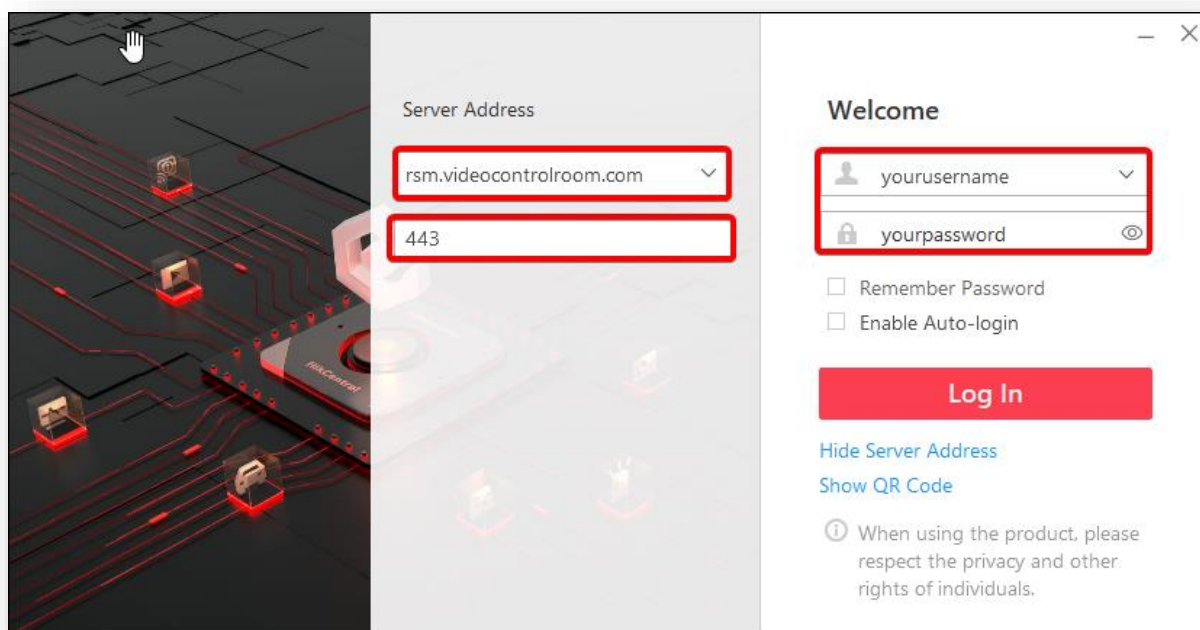
Part 1: To download the Latest Version of the application, click on the following link to download:

[Visium HikCentral Client Install](#)

1. This will download the HikCentral Pro Client version 2.6.2 on your computer
2. Open the Application Installer and proceed to install the application agreeing on the T&C's.

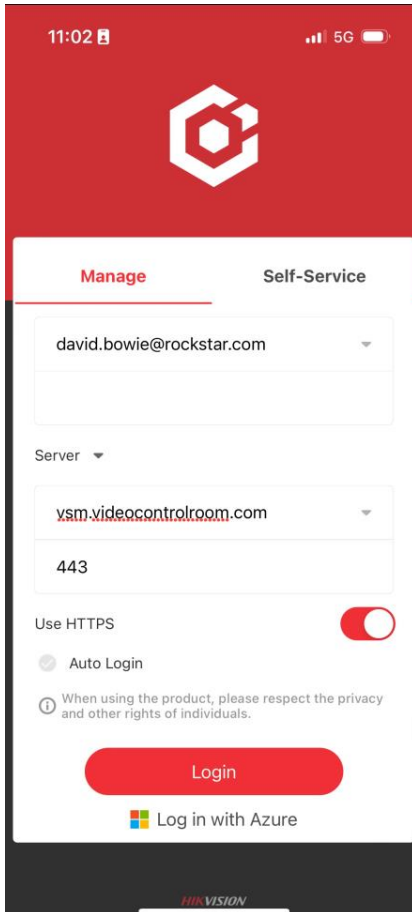
Part 2: Once installed login using the following information:

1. Select https for the server and use the address rsm.videocontrolroom.com
2. Your username will most likely be your e-mail address and password will have been sent to your e-mail. You may also Enable auto login; however, the password will need to be re-entered once a month.
3. Passwords are set to expire every 90 days for account security



Note: to reset your account's password, please go to <https://vsm.videocontrolroom.com/> and use the *Forgot Password* option

Additional: How to Install HikCentral Mobile App on Android or iPhone



For Android and iOS install the latest application versions from here.
<https://appstore.hikvision.com>

Please download and install the App with the below symbol.



Important: Mobile App from Android Play Store is not the latest version. Please follow the Installation Help guide [here](#) to download and install the app from Hikvision page.

1. To login, fill out the Server details as vsm.videocontrolroom.com and enable 'Use HTTPS' option.
2. Login with your Username (usually e-mail address) and password.

3. Once logged in, please change Device Access Mode to Direct Connection by going to **Me > Settings > Device Access Mode > Direct Connection** as shown below.

