

Visium 2FA Setup Guide

Please note that this guide uses Microsoft Authenticator as an example. You can use any TOTP Authenticator of your choice to setup 2FA for GX logins.

1. Download Microsoft Authenticator

Install the latest version of the Authenticator app, based on your operating system:

For iPhone & iPad:

To download the app, scan below *QR code* or download from [here](#)



For Android:

To download the app, scan below *QR code* or download from [here](#)



2. Set up the Authenticator app

1. Open a web browser and type your Visium GX portal web URL.
 - <https://manage.visium.com.au> (or <https://manage2.visium.com.au>)
 - <https://manage1.visium.com.au>

Please Note : Use the correct GX web URL that Visium Team had given to you originally.

2. Enter your credentials

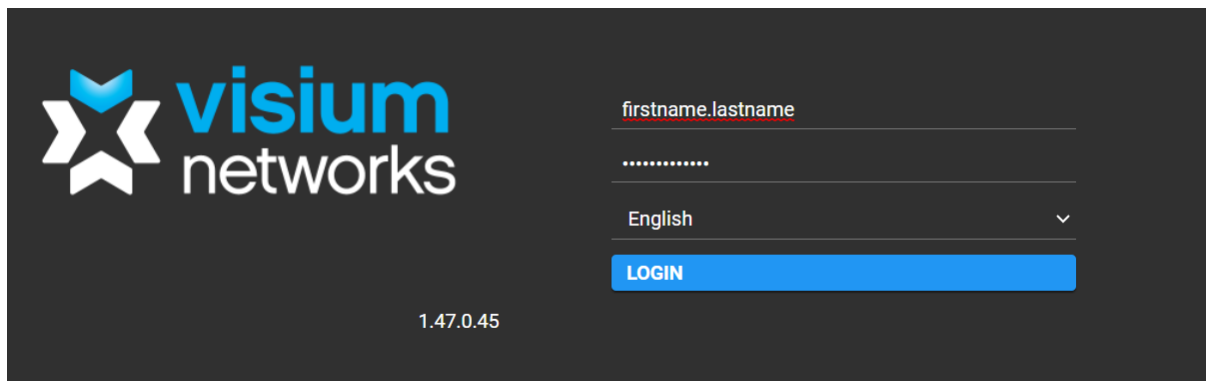


Figure 1 - Enter your credentials

3. The 2FA registration window will pop-up as below (Figure 2)

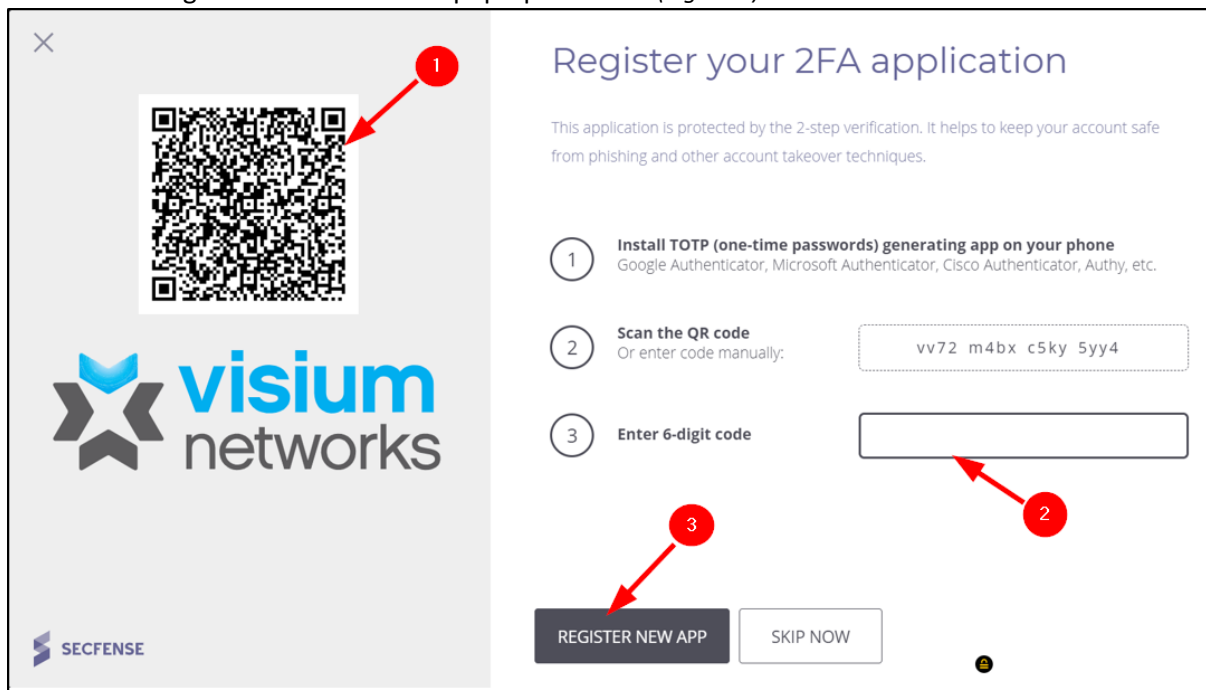


Figure 2 - Visium 2FA Registration popup window

4. Open the Authenticator app on your device.
5. Select (+) in the upper right corner and select “Other (Google, Facebook, etc.)”

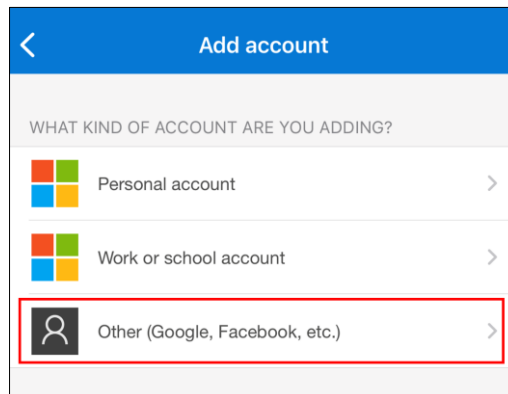


Figure 3 – Select Account type

6. Point your camera at the QR code (Figure 2) and the account will be added in Authenticator.
7. Now enter the 6-digit code from Authenticator app and click “REGISTER NEW APP” (Figure 2)
8. You will be successfully signed into the website.
9. At the next login, simply enter the 6-digit code from Authenticator app and click “SUMBIT THE CODE” (Figure 4).

Please note that below example screen grab shows ‘Google Authenticator’, you should use the Authenticator app you originally setup on step 3 to view the 6 digit code.

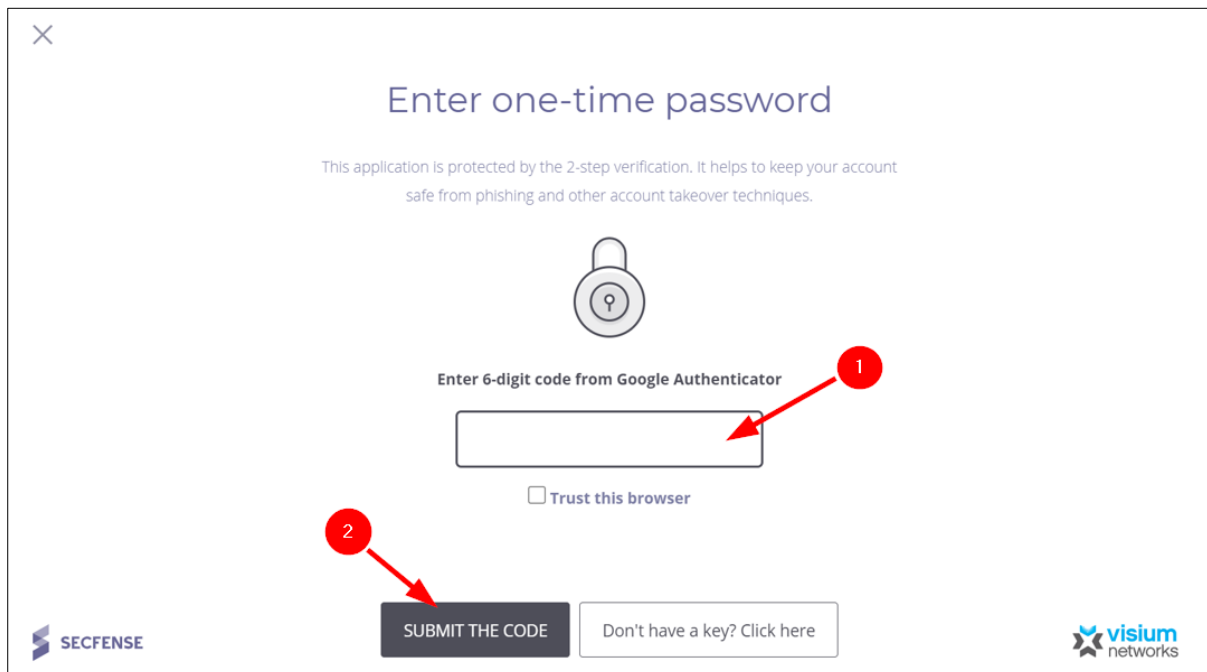


Figure 4 - Visium 2FA authentication popup window