

# How to Install and login to HikCentral 2.4.1 Client on Windows and Mobile Phones

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**\*\* [Local Admin rights and a Proxy Free internet connection required to view cameras from this application](#) \*\***

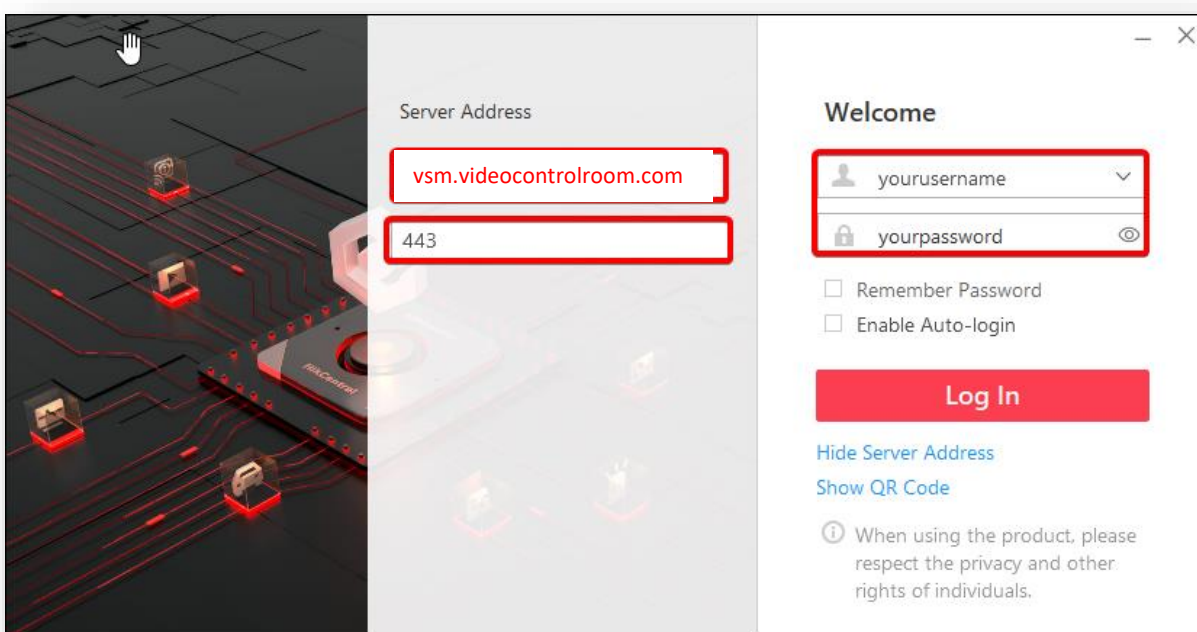
**Part 1: To download the Latest Version of the application, click on the following link to download:**

[Visium HikCentral Client Install](#)

1. This will download the HikCentral Pro Client version 2.4 on your computer
2. Open the Application Installer and proceed to install the application agreeing on the T&C's.

**Part 2: Once installed login using the following information:**

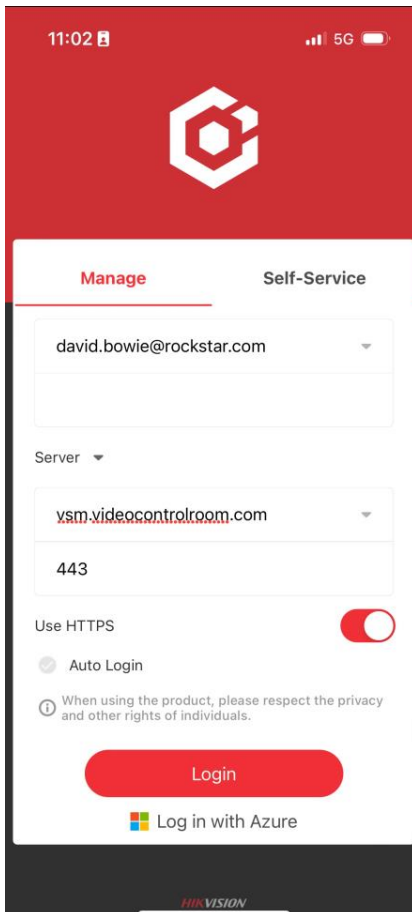
1. Select https for the server and use the address [vsm.videocontrolroom.com](https://vsm.videocontrolroom.com)
2. Your username will most likely be your e-mail address and password will have been sent to your e-mail. You may also Enable auto login, however the password will need to be re-entered once a month.
3. Passwords are set to expire every 90 days for account security



Note :  
to reset

your account's password, please go to <https://vsm.videocontrolroom.com/> and use the *Forgot Password* option

## Additional: How to Install HikCentral Mobile App on Android or iPhone



For Android and iOS install the latest application versions from here.  
<https://appstore.hikvision.com>

Please download and install the App with the below symbol.



**Important : Mobile App from Android Play Store is not the latest version. Please follow the Installation Help guide [here](#) to download and install the app from Hikvision page.**

1. To login, fill out the Server details as vsm.videocontrolroom.com and enable 'Use HTTPS' option.
2. Login with your Username (usually e-mail address) and password.
3. Once logged in, please change Device Access Mode to Direct Connection by going to *Me > Settings > Device Access Mode > Direct Connection* as shown below.

